

# Tran Trung Hieu

## Technology Application Manager

### ROLE PROFILES DIGITAL & TECHNOLOGY TECHNOLOGY

#### Summary

Provide a high-level description of the technology development project, include the purpose, goals, and expected outcomes. Clearly state the specific objectives the technology development aims to achieve. Specify the functionalities, features, or modules to be developed.

#### Roles & responsibilities

- Manage application on-premises and cloud: development and implement for all internal application in Heineken VN. Migration all application from on-premises to azure cloud.
- Providing solutions and technology for project development such as Outlet Contract Management(OSR), Commercial Proposal Management System (eCPMS), E-Forms(process approval, RPA,..), E-Invoice and Draught Beer.
- Process approval optimization: manage Manual Of Authority (MOA) and payment process.
- Define support strategy: providing document process, ensuring the team can deliver support smoothly and quickly
- Solution implementation: Lead the implementation of approval process, update new rule route approver for P&CI, BC, Finance team or new route approver when any new commers user join in the systems.
- Manage integration: development and implement project with other application such as BASE JDE, E-Invoice, DellBoomi, Solace Queue.
- Collaborate with stakeholders: Partner with teams and departments to understand access needs, troubleshoot issues, and optimize identity management processes.

#### Experience & profile

- Technical Expertise: Proficiency in system architecture, database design, and software development.
- Solution Design: Proven experience in designing end-to-end solutions that meet business requirements and align with organizational goals.
- Communication Skills: Strong communication and presentation skills to articulate complex technical concepts to both technical and non-technical stakeholders.
- Problem-Solving Skills: Strong analytical and problem-solving skills to address complex technical challenges.
- Project Management: Experience in planning, estimating, and managing project timelines and resources.
- Integration and Middleware: Experience in designing and implementing integration solutions using middleware or API-based approaches.
- Leadership and Collaboration: Leadership skills to guide development teams and collaborate with various stakeholders, including developers, project managers, and business analysts.
- Microsoft Azure, Azure Devops, Power Platform, .Net Core, SQL Server and Azure SQL.